

UDAYANA UNIVERSITY

Course Syllabus

INTERNATIONAL TOURISM MANAGEMENT (BIP 1011)



5 ECTS

1. Course Description

The course will cover a comprehensive understanding of international tourism management by means of describing various aspects of tourism holistically. Description on various sectors directly involved in tourism business will be clearly explained through relevant case studies, including understanding of life-long tourism business assurance. Various aspects of future tourism management will also be discussed.

2. Objective

Upon the completion of the course, the student are expected to be able to

- a. Understand the concept of tourism
- b. Identify various sectors related to the tourism industry
- c. Understand types of tourism destinations with their characteristic of tourism attractions
- d. Describe fundamental structure of tourism system
- e. Understand tourism transportation system
- f. Describe the structures, categories and the characteristics of tourism accommodation
- g. Explain the role of the travel agency and tour operator, an important component in tourism business
- h. Understand the role of the government in planning and promoting tourism
- i. Understand the effect arises as the consequent of the operating of tourism business
- j. Understand the role of Information Technology in tourism business
- k. Understand factors that influence the satisfaction of the tourists
- l. To analyze the future of tourism business, in case a change in economic, political, socio-cultural situation occur both in country and globally.

3. Method of Teaching

The method of teaching that will be applied is a combination of lectures, class discussion (group or individual), homework, and case study.

4. Methods of Assessment

- a. Tasks and discussion : 30%
- b. Middle Semester Test : 30%
- c. Final Semester Test : 40%

5. References

- Aronsson, Lars. 2004 *The Development of Sustainable Tourism*. Australia
- Cooper, Chris. 2005 *Tourism, Principles and Practice*. Prentice Hall. UK.
- Holloway, J Christopher, 1989. *The Business of Tourism*. Pitman. London
- Kotler, Philip, Bowen John and Makens James. 1999. *Marketing for Hospitality and Tourism*. Prentice Hall.USA
- Seaton. AV. And Bennett, M.M. 1996. *Marketing Tourism Product*. Thomson. UK
- Weaver, David. 2006. *Tourism Management*. Wiley. Australia

6. Lecturers

1. IG. Bagus Sastrawan Mananda, SST. Par., MM.,M.Par
2. Indra Bhaskara, S.Par., M.Par., Ph.D

7. Lesson Plan

Week	Topics of Study
1	Understanding Tourism Holistically
2	Structure and Organization of Tourism
3	Understanding Tourism Dissemination
4	The System of Tourism
5	Understanding Product of Tourism
6	Tourism as a Business
7	The Business of Public Transportation
8	Middle Semester Test
9	The Business of Accommodation Sector
10	The Role of Travel Agent and Tour Operator
11	Tourism Sector from the Perspective of the Government
12	Various Impact of Tourism Business
13	Tourism Information technology
14	Managing the Activity of the Tourists
15	Future Tourism Business Prospect
16	Final Semester Test

8. Workload

				Weeks per semester																TOTAL hrs	
Independent work				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16		
	Homework, assignments				2	2	2	2	2			2	2	2	2	2	2	2			24
	Case studies				1	1	1	1	1			1	1	1	1	1	1	1			12
	Exam preparation							5	10									5	10		30
	Preparation for presentations and papers				1	1	1	1	1			1	1	1	1	1	1	1	1		12
	Preparation for class				1	1	1	1	1			1	1	1	1	1	1	1	1		12
	Follow-up for class				1	1	1	1	1			1	1	1	1	1	1	1	1	1	13
	Final essay paper																		10		10
	Course evaluation																		2		2
																				2	115
Hrs of exams										2									2	4	
Mandatory class attendance		Class	Weekly hrs ~ 2	2	2	2	2	2	2			2	2	2	2	2	2	2		26	

TOTAL WORKLOAD PER COURSE (HOURS) 145
TOTAL ECTS 5

Udayana University reserves right to changes.

The syllabus is introductory and the latest version will be distributed in the beginning of the lectures.

Holiday schedules may vary depending on the public holidays.